

July 15, 2026

General Terms & Conditions

These General Terms & Conditions apply to all quotations, sales, rentals, repairs, calibrations, services, and other transactions conducted by Maxpro Corporation unless otherwise agreed to in writing. Additional Rental and Calibration and Repair Services Terms & Conditions may apply where applicable.

1. Quotations & Pricing

- Quotations are valid for the period stated on the quotation.
- Prices are subject to change if the scope of work, equipment condition, manufacturer pricing, material costs, freight costs, or other factors affecting the quotation change before an order is accepted.
- Prices do not include applicable taxes, freight, tariffs, duties, import fees, or other governmental charges unless specifically stated.

2. Orders & Payment

- All orders are subject to acceptance by Maxpro Corporation.
- Payment terms are as stated on the quotation or invoice.
- Past-due accounts may result in delayed shipments or suspension of services until the account is brought current.

3. Shipping & Delivery

- Delivery dates are estimates and are not guaranteed.
- Freight charges are the responsibility of the customer unless otherwise agreed.
- All shipments are made *FOB Destination*.
- Customers should inspect shipments upon receipt and promptly notify Maxpro Corporation of any shipping damage, shortages, or delivery discrepancies.

4. Tariffs, Duties & Administrative Charges

The customer is responsible for any applicable tariffs, duties, customs fees, import taxes, brokerage fees, or other governmental charges associated with the purchase, shipment, return, or delivery of products or equipment.

Certain transactions may require additional customs documentation, regulatory processing, brokerage services, or manufacturer-imposed administrative charges. When applicable, Maxpro Corporation reserves the right to pass these charges through to the customer.

5. Repairs & Calibration Services

- Repair quotations are based on the equipment condition at the time of evaluation.
- Additional repairs or replacement parts discovered during service may require customer approval before work continues.
- Evaluation, inspection, or diagnostic charges may apply even if repairs are declined.
- Calibration services are performed in accordance with the agreed scope of work and applicable standards.

6. Equipment Rentals

Rental equipment remains the property of Maxpro Corporation. Customers are responsible for proper use, care, and timely return of rental equipment. Additional rental terms are provided with each rental agreement.

7. Warranty

Products are subject to the applicable manufacturer's warranty unless otherwise stated. Repair and service warranties apply only to the work performed by Maxpro Corporation and do not cover misuse, abuse, unauthorized modifications, normal wear, or accidental damage.

8. Returns

Returns require prior authorization from Maxpro Corporation and may be subject to inspection, restocking charges, or manufacturer return policies. Special-order and custom products may not be returnable.

9. Limitation of Liability

Maxpro Corporation's liability is limited to the value of the products or services provided. Maxpro Corporation is not responsible for indirect or consequential damages, including lost production, lost profits, or business interruption.

10. Force Majeure

Maxpro Corporation is not responsible for delays caused by circumstances beyond its reasonable control, including supplier shortages, transportation delays, customs processing, governmental actions, severe weather, labor disruptions, or other unforeseen events.

11. Governing Law

These Terms & Conditions are governed by the laws of the Commonwealth of Pennsylvania.

12. Changes to Terms

Maxpro Corporation reserves the right to update these Terms & Conditions at any time. The version in effect at the time an order is accepted will apply to that transaction.